

I. WELCOME AND INTRODUCTIONS

CEO Jeff Kennedy welcomed everyone to the 82nd TwinStar Annual Meeting. He shared TwinStar, out of an abundance of caution and care about our employees, members and guests, moved our 2020 Annual Meeting scheduled for today at Hotel RL to a virtual meeting. TwinStar was live streaming the meeting on the credit union's Facebook page. While the short notice change is unfortunate, we are deeply committed to our members and employees well being. Jeff stated all the members who purchased tickets were contacted to share the change and all tickets were refunded by the end of the week.

II. CALL TO ORDER

Jeff introduced the credit union's Board Chair, Gayla Gjertsen, who called the 82nd Annual Meeting to order at 10:10 a.m. Tammy Teeter was appointed Recording Secretary, Jerrod Keller was appointed Parliamentarian, and Aaron Palmer was appointed Sargeant at Arms.

III. INTRODUCTIONS

Gayla welcomed the TwinStar members in attendance and stated the names of the Board and Supervisory Committee Members. She thanked them for their many hours of service. Gayla also recognized all employees in attendance and noted the Board's appreciation for their dedication and support of the credit union's mission.

IV. 2019 ANNUAL MEETING MINUTES & CHAIR REPORTS

Gayla began the business portion of the meeting by establishing a quorum of 15 voting members was present. (See attached list of members) She noted the 2019 Annual Meeting minutes and an overview of the year's financials were contained in the Annual Report provided on our website and in our branches.

Gayla called for a motion to approve the minutes. The motion was made, seconded and approved.

The 2019 Report also included reports from the CEO (Treasurer) and the Board and Supervisory Committee Chairs. Gayla asked for a motion to approve the reports. The motion was made, seconded and approved.

V. ELECTIONS

Gayla introduced the Nominating Committee Chair, Rhodetta Seward, who introduced the Nominating Committee members: Scott Horner, Kim Martin, Mark Neary, Steve Marcotte and Brock Williams. He announced the following slate of candidates running for election:

Board of Directors – 3 year term	Supervisory Committee – 3 year term
Donna Feliciano	Diane Bingaman
Brian Hurley	Christy Raske
Jena Miller	

Since the five open positions were uncontested, Rhodetta called for a motion to accept the slate of candidates as presented. The motion was made, seconded and approved. Rhodetta thanked and congratulated each newly elected official.

VI. NEW BUSINESS

Gayla called for any new business. No new business was presented.

VII. ADJOURNMENT

Gayla thanked everyone for attending the Annual Meeting and requested a motion to adjourn. The motion was made, seconded and approved. The business meeting was adjourned at 10:26 a.m.



Statement of Financial Condition as of December 31, 2020

Assets	2020	2019	2018	2017	2016
Cash and Cash Equivalents	393,428,104	167,092,038	120,283,454	98,789,411	106,702,973
Member Loans (Net after Allowance for Loan Loss)	1,177,357,854	1,132,507,260	1,087,053,586	995,396,806	876,864,439
Investments	166,123,599	46,991,108	53,039,903	70,593,667	98,911,413
Fixed Assets	42,895,535	42,710,872	42,647,711	38,650,969	34,937,250
Other Assets	66,919,954	63,955,433	58,298,060	55,426,972	51,014,897
Total Assets	1,846,725,046	1,453,256,711	1,361,322,714	1,258,857,824	1,168,430,971

Member Shares

Member Shares	1,646,364,834	1,270,253,149	1,159,923,315	1,109,588,266	1,028,245,865
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Net Worth

Regular Reserve	8,492,258	8,492,258	8,492,258	8,492,258	8,492,258
Accumulated Unrealized Gain/ Loss on Investments	665,725	(79,790)	(1,050,251)	(861,021)	(1,095,701)
Undivided Earnings	165,508,656	151,876,222	133,336,323	116,625,727	105,871,260
Total Net Worth	174,666,639	160,288,690	140,778,330	124,256,964	113,267,817

Liabilities

Accounts Payable & Other Liabilities	25,693,314	22,714,552	60,620,902	25,012,467	26,917,232
Accrued Payable Interest or Dividends	259	320	167	128	57
Total Liabilities	25,693,573	22,714,872	60,621,069	25,012,595	26,917,289

Total Member Shares, Net Worth & Liabilities	1,846,725,046	1,453,256,711	1,361,322,714	1,258,857,824	1,168,430,971
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Note: Unaudited Financial Statement as prepared by TwinStar Credit Union. Reflects only TwinStar Credit Union.



Annual Report 2020





CEO's Message
Jeff Kennedy, CEO

As we are all aware, 2020 was a very challenging year. The Coronavirus Pandemic has affected our daily lives in ways no one could have imagined. During these challenging times, we have supported our members faced

with uncertain financial times by offering many different options to help protect their income, and credit history. Thank you for your understanding and patience during our temporary lobby closures, changes to our delivery systems, long drive up lines, and wearing masks and personal protection equipment, for both your safety as well as that of our employees. We continue to explore and develop contactless options so you can safely access all your accounts and conduct transactions whenever and wherever you need.

Your credit union has grown significantly over the last year, remains very strong financially, and received excellent reports from both State and Federal regulators. Additionally, I would like to thank our employees for their unwavering support during the past year. Our success was undoubtedly a team effort.

Most importantly, TwinStar appreciates your membership and patronage. Our not for profit, financial cooperative model remains resilient and viable not only today, but well into the future.

Respectfully submitted,

Jeff Kennedy
CEO



2020 Board Report
Gayla Gjertsen, Chair

We know you have many options when choosing your financial institution. On behalf of your volunteer Board of Directors, I want to thank you for choosing TwinStar Credit Union. In working together as credit union members, we improve our financial lives and build up the communities in which we live. Supporting our communities is one of the foundations of our mission – Invest in People. Empower Success.

The events of 2020 have created economic challenges for our members and community. We are therefore committed to strategies that strengthen our financial position and protect assets so we can continue to provide the products and services members value most. TwinStar has evolved over the years, yet our philosophy remains rooted in strengthening our community, growing households and providing competitive rates on loans and deposit accounts, minimal fees, convenient access to accounts, and personal service from people who truly care about your financial well-being.

TwinStar Credit Union financially continued to grow in 2020, despite the challenges. This is evidenced by the charts and financial reports contained in the Annual Report. We ended the year at \$1.84 billion dollars in assets.

Financial Asset Growth

1938	\$1,473
1950	\$36,774
1960	\$467,129
1970	\$2,378,773
1980	\$20,545,115
1990	\$113,963,792
2000	\$354,800,950
2010	\$714,483,952
2020	\$1,846,725,046

Thanks to All

I would like to thank my fellow Board Directors, the Supervisory Committee and Management for their leadership and dedication, the employees of TwinStar for their hard work, and our membership, for its continued loyalty and unwavering support.

Respectfully submitted,

Gayla Gjertsen, Chair
Board of Directors



2020 Supervisory Committee Report
Erik Kupka, Chair

TwinStar Credit Union's Supervisory Committee provides independent monitoring and review of the credit union's policies, procedures, processes and internal controls and Management on behalf of the

membership. We play a vital role in protecting the assets of the credit union and its members.

The Committee's primary responsibilities include oversight of the independent external financial audit of the credit union's financial statements and records and member accounts verification. The CPA auditing firm, Moss Adams, LLP, was engaged to assist the Supervisory Committee in accomplishing these responsibilities.

A regulatory risk examination was conducted by the State of Washington Department of Financial Institutions – Division of Credit Unions. Based on the state's examination, the Committee meetings, and the annual financial audit results, we believe TwinStar is performing appropriately to sustain a safe and secure future; and that it is well managed with a strong commitment to serving the membership.

On behalf of the entire Committee, we appreciated the opportunity to work with Management and to serve the members of the credit union in 2020. The Supervisory Committee will continue to perform oversight activities so that members remain confident that their financial interests are well protected.

Respectfully submitted,

Erik M. Kupka, Chair
Supervisory Committee

