TWINSTAR CREDIT UNION 84th Annual Meeting Minutes TWINSTAR CREDIT UNION CORNERSTONE BUILDING LOBBY • Recorded March 16, 2022 • Aired on website March 19, 2022

# I. WELCOME AND INTRODUCTIONS

CEO Jeff Kennedy welcomed everyone to the 84th TwinStar Annual Meeting. As he did last year, Jeff shared TwinStar is continuing to take caution and care to protect our employees, members and guests during the pandemic by having the 2022 Annual Meeting be a virtual meeting. TwinStar will post the recording of the meeting on the credit union's website on Saturday, March 19, 2022.

## II. CALL TO ORDER

Jeff introduced the credit union's Board Chair, Ron Hastie, who called the 84th Annual Meeting to order at 9:20 a.m. Tammy Teeter was appointed Recording Secretary, Elkan Wollenberg was Parliamentarian (in the recording Jerrod Keller was noted as appointed Parliamentarian, but he was unable to make the meeting), and Aaron Palmer was appointed Sergeant at Arms.

#### III. INTRODUCTIONS

Ron welcomed the TwinStar members in attendance and stated the names of the Board, Supervisory Committee and Associate members. He thanked them for their many hours of volunteer service. Ron also recognized all employees in attendance and noted the Board's appreciation for their dedication and support of the credit union's mission and vision.

## IV. 2021 ANNUAL MEETING MINUTES & CHAIR REPORTS

Ron began the business portion of the meeting by establishing a quorum of 15 voting members was present. He noted the 2021 Annual Meeting minutes and an overview of the year's financials were contained in the Annual Report provided at the meeting and on our website.

Ron called for a motion to approve the minutes. The motion was made, seconded and approved.

The 2021 Report also included reports from the CEO (Treasurer) and the Board and Supervisory Committee Chairs. Ron asked for a motion to approve the reports. The motion was made, seconded and approved.

# V. ELECTIONS

Dale Tosland

Ron introduced the Nominating Committee Chair, Jena Miller, who introduced the Nominating Committee members: Kim Martin, Donna Feliciano, Diane Bingaman, and Brock Williams. He announced the following slate of candidates running for election:

Board of Directors – 3 year term Gayla Gjertsen Mark Neary Supervisory Committee – 3 year term Erik Kupka Steve Marcotte

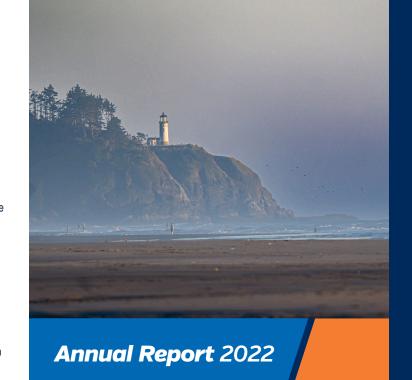
Since the five open positions were uncontested, Jena called for a motion to accept the slate of candidates as presented. The motion was made, seconded and approved. Jena thanked and congratulated each newly elected official.

#### VI. NEW BUSINESS

Ron called for any new business. No new business was presented.

## VII. ADJOURNMENT

Ron thanked those members in attendance and requested a motion to adjourn. The motion was made, seconded and approved. The business meeting was adjourned at 9:35 a.m.







Statement of Financial Condition as of December 31, 2022					
Assets	2022	2021	2020	2019	2018
Cash and Cash Equivalents	70,806,879	358,923,522	393,428,104	167,092,038	120,283,454
Member Loans (Net after Allowance for Loan Loss)	1,644,894,200	1,319,985,724	1,177,357,854	1,132,507,260	1,087,053,586
Investments	428,725,383	399,618,100	166,123,599	56,374,648	53,039,906
Fixed Assets	44,433,804	42,444,711	42,895,535	42,710,872	42,647,711
Other Assets	63,263,246	51,468,185	66,919,954	54,571,893	58,298,060
Total Assets	2,252,123,512	2,172,440,242	1,846,725,046	1,453,256,711	1,361,322,714
Member Shares					
Member Shares	1,971,765,521	1,965,324,387	1,646,364,834	1,270,253,149	1,159,923,315
Net Worth					
Regular Reserve	0	8,492,258	8,492,258	8,492,258	8,492,258
Accumulated Unrealized Gain/ Loss on Investments	(58,357,936)	(6,216,860)	665,725	(79,790)	(1,050,251)
Undivided Earnings	218,553,099	184,314,284	165,508,656	151,876,222	133,336,323
Undivided Earnings  Total Net Worth	218,553,099	184,314,284 186,589,682	165,508,656 174,666,639	151,876,222 160,288,690	133,336,323
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144

2,172,440,242

2,172,440,242

259

1,846,725,046

1.846.725.046

320

1,453,256,711

1,453,256,711

167

1,361,322,714

1,361,322,714

Note: Unaudited Financial Statement as prepared by TwinStar Credit Union. Reflects only TwinStar Credit Union.

0

2,252,123,512

2,252,123,512

Accrued Payable Interest or Dividends

**Total Liabilities** 

**Total Member Shares,** 

**Net Worth & Liabilities** 



CEO's Message Jeff Kennedy, CEO

To our amazing TwinStar members,

Thank you for your membership.
Throughout 2022, we have worked together to continue to provide excellent service and a place to call your credit union home. I've been listening to our members, community partners, and

employees, and am excited for the future we all share – building upon firm foundations to expand our impact, increase our reach, and improve our offerings.

As we celebrate TwinStar's 85th anniversary, we are looking even further back along TwinStar's journey and forward into what we want our future to look like. We leaned into our vision of being a leading community-conscious organization by providing a lifetime of solutions to create financial peace of mind for our members. We have continued to build up our technology offerings by listening to member feedback and implementing user updates to our digital banking platforms.

Our financial condition remained secure during 2022, despite a volatile economy. This is a reflection of sound oversight by the Board and good stewardship by the leadership team. TwinStar's full 2022 Annual Report will be made available on our website.

Again this year, we received the highest ratings from our state and federal regulators, where they looked at our safety, soundness and compliance areas.

I would like to thank the leadership team and the employees for their dedication and contributions. The credit union continues to perform well due to their efforts while also meeting our mission and vision.

I'd also like to extend my sincere thanks to the Board of Directors and Supervisory Committee for your time, governance, and commitment to our mission and vision.

To our members, we look forward to serving you as a not-for-profit, financial cooperative whose primary focus is on improving your financial lives. We are able to continue efforts in credit union mission through your loyalty and patronage. There are thousands of financial service providers in today's marketplace, and we are grateful that you have chosen to be a member of TwinStar Credit Union.

Respectfully submitted.

Jeff Kennedy CEO



2022 Board Chair Report Ron Hastie, Chair

We are thankful and pleased to reflect on the achievements of 2022. Last year brought its own struggles as Covid-19 continued and inflation took its toll. Throughout the last few years of public health and economic difficulties, we continued to lean into our commitment to support our members and communities, and 2022 was no different. With our members at the center of all we do, we have seen TwinStar thrive and even exceed financial expectations.

In recognizing the issues of the times, we see our members and their struggles. We know we are not at the end of hard days and will continue to see different people experience different difficulties. We are

committed to seeking out and supporting different ways of aiding them in prospering on their journeys.

As we look to 2023, TwinStar remains dedicated to engaging strategies that protect assets and strengthen our financial position so we can continue to provide the products and services members value most. TwinStar continues to grow and enhance our offerings, while maintaining the bedrock of our success: caring for our members and communities by providing excellent service from people who meet you where you are, growing households, and providing competitive rates on loans and deposit accounts.

The credit union financially continued to flourish in 2022. This is evidenced by the charts and financial reports contained in the Annual Report. We ended the year with 2.25 billion dollars in assets.

# Financial Asset Growth

1938	\$1,473
1950	\$36,774
1960	\$467,129
1970	\$2,378,773
1980	\$20,545,115
1990	\$113,963,792
2000	\$354,800,950
2005	\$522,695,677
2010	\$714,483,952
2015	\$1,049,433,179
2020	\$1,846,725,046
2021	\$2,172,440,242
2022	\$2,252,123,512

## Thanks to All

I would like to thank my fellow Board Directors, the Supervisory Committee and Management for their leadership, and TwinStar employees for their dedication to and care for our members. To our TwinStar Credit Union membership, I am grateful for your continued loyalty and support.

Respectfully submitted.

Ron Hastie, Chair Board of Directors



# 2022 Supervisory Committee Report Erik M. Kupka, Chair

TwinStar Credit Union's Supervisory Committee provides independent monitoring and review of the credit union's policies, procedures, processes and internal controls of Management. The Committee is vital in protecting the assets of the credit union and its members.

The Committee's primary responsibilities include oversight of the independent external financial audit of the credit union's financial statements and records and member accounts verification. The CPA auditing firm, Moss Adams, LLP, was engaged to assist the Supervisory Committee in accomplishing these responsibilities.

A regulatory risk examination was conducted by the State of Washington Department of Financial Institutions – Division of Credit Unions. Based on the state's examination, the Committee meetings, and the annual financial audit results, we believe TwinStar is performing appropriately to sustain a safe and secure future; and that it is well managed with a strong commitment to serving the membership.

On behalf of the entire Committee, we appreciated the opportunity to work with Management and to have served the members of the credit union in 2022. The Supervisory Committee continues to perform oversight activities so that members remain confident their financial interests are well protected.

Respectfully submitted.

Erik M. Kupka, Chair Supervisory Committee

