

eDocument Delivery Agreement

This statement requests your consent to permit **TwinStar Credit Union** to provide communications and information to you in secure electronic form rather than in paper form for your selected accounts. Before you decide whether or not you wish to give your consent to receiving electronic notices and records, you should read and consider the following information. By accessing our service, you agree to the terms and conditions.

System Requirements

- Standard PC or Mac® with at least a 1-GHz processor and 1 GB of RAM.
- Available browser updates applied for improved security that provide anti-virus and spyware protection.
- Microsoft® Windows® 7/8/10, or Mac OS X.

Note: Microsoft stopped supporting Windows XP and XP-compatible Internet Explorer (IE) in April 2014, including security updates. XP users who do not upgrade their operating systems should replace IE with Google Chrome™ for an up-to-date, secure Internet Browser.

- Cable, Digital Subscriber Line (DSL), or Integrated Services for Digital Network (ISDN) Internet connection. (Dial-up connections are not supported.)

Note: Satellite connections often have difficulty supporting encrypted, Hypertext Transfer Protocol Secure (HTTPS) applications. Since online is HTTPS-encrypted for the safety of your financial information, some satellite cable connections may exhibit slow responses.

Email Requirement

- Valid and current email address

PDF Reader Requirements

- We recommend the most recent version of Adobe® Reader® (or equivalent pdf viewer) available for desktop and mobile devices.

Printing Requirement

- If you wish to print out your eDocuments, you will require a printer

Browser Requirements

- Browser support is subject to change with little to no notice and we encourage end users to configure browsers for automatic updates. Use the most recent versions available for the browsers listed in the following table for the most secure experience online. Any browsers not listed in the following tables should be considered unsupported.

Note: For the most secure and consistent experience on mobile devices and tablets, use our mobile app instead of mobile browsers. See the Mobile Requirements section for more information.

- Some minimally supported browsers, as listed below, may show minor behavioral or cosmetic differences, but will generally support that application's features and functionality.

Browser	Windows 7 and 8.1	Windows 10
Google Chrome 62	Y	Y
Google Chrome 52 to 62	Minimally	Minimally
Microsoft Internet Explorer 11.X	Y	Y
Microsoft Edge™	N	Y
Mozilla® Firefox® 56 and later	Y	Y
Mozilla® Firefox® 46 to 56	Minimally	Minimally

Note the following details about the PC browser support table:

- Microsoft Windows 7 SP 1 is required for Internet Explorer 11 support.
- Microsoft Windows 8.1 is required for Internet Explorer 11.
- Online is not compatible with Safari® on Microsoft Windows, as Apple discontinued development of security patches for Microsoft Windows. However, online is compatible with Safari on Mac OS X 10.9, as shown in the next table.

Mac Browser Requirements	Mac OS X 10.9-10.13
Google Chrome 62	Y
Safari 11	Y
Safari 10	Y
Safari 9	Minimally
Mozilla® Firefox® 46 to 56	Minimally

Mobile Requirements

This section describes the operating systems and connection types that are compatible with the mobility apps members can download from the Apple Store (for iOS devices) or Google Play (for Android™ devices).

Note the following details about mobile apps:

- A valid email address and telephone number are required.
- Apps function best when the GPS or native mapping app (also called Location Services) is enabled.

Android Version	Android 5.X and later
Apple iOS Requirements	
iOS 9.X	Minimally
iOS 10.X	Y
iOS 11.X	Y

Note: Members on unsupported OS versions will still be able to access online banking via the mobile browser. Mobile browser access is minimally supported and does not offer native app features, such as mobile remote deposit capture and fingerprint login.

The following mobile operating systems are **not compatible** with mobility apps:

- Windows Phone®
- Blackberry®
- Kindle Fire™

Mobile Connectivity Requirements

Connectivity	
3G	Minimally supported
4G LTE	Y
Wi-Fi	Y

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